



Mass Care, Emergency Assistance, Housing,
and Human Services

ESF #6

GRAYSON COLLEGE EMERGENCY
MANAGEMENT

Table of Contents

Table of Contents	1
Approval and implementation	2
Recorded of change	3
Emergency Support Function 6 Mass Care, Emergency Assistance, Housing and Human Services	4
Authority	5
Introduction	5
Purpose.....	5
Scope.....	6
Situation.....	6
Assumption.....	6
Concept of Operations	6
General.....	6
Organization.....	6
Activation.....	7
Direction and control.....	7
Emergency Support Function operations.....	7
Responsibilities	8
ESF Coordinator.....	8
ESF Primary Agency.....	8
ESF Support and External Agencies.....	9
Term and references	10
Acronyms.....	10
Definitions.....	10
Distribution List	11

APPROVAL & IMPLEMENTATION

Annex

Emergency Support Function #6 Mass Care, Emergency Assistance, Housing, And Human Services

Grayson College

Vice President for Business Services
Date

Mr. Giles Brown

Vice President Academic and Students Affairs
Date

Dr. Regina Organ

Emergency Manager
Date

Mr. Andrew MacPherson

NOTE: The signature(s) will be based upon district administrative practices. Typically, the individual having primary responsibility for this emergency function signs the annex in the first block and the second signature block is used by the Emergency Management Coordinator. Alternatively, each department head assigned tasks within the annex may sign the annex.

RECORD OF CHANGES

Annex #6

ESF Mass Care, Emergency Assistance, Housing, and Human Services

Page and Section # of Change	Date of Change	Entered By	Date Entered

Emergency Support Function 6- Mass Care, Emergency Assistance, Housing, and Human Services

ESF Coordinator	Support and External Agencies
<p>Department of Public Safety 6101 Grayson Dr. Denison, TX 75020 Phone: 903-463-8777</p>	<p>GC Human Resources 6101 Grayson Dr. Denison, TX 75020 Phone: 903-463-8770</p> <p>American Red CROSS Phone; 903-465-4677</p> <p>Grayson County Health Department 515 N Walnut St. Sherman, TX 75090 Phone: 903-893-0131</p> <p>Great Western Dining 6101 Fm 691 Denison, TX 75020 Phone: 903-463-8632</p> <p>GC Counseling Services 6101 Grayson Dr. Denison, TX 75020 Phone: 903-463-8695</p> <p>Grayson County Office of Emergency Management 100 W. Houston St Sherman, TX 75090 Phone: 903-813-4200</p>

Authority:

See emergency operations plan, Authority.

Introduction:

The Emergency Support Function (ESF) annexes to the Emergency Operations Plan (EOP) organize the applicable college District positions, departments, and outside support agencies into groups according to their roles in strategic response to a campus emergency or disaster. Outside agencies may include: governmental, non-governmental, private sector, and other volunteer resources. The ESF annex provides basic information on available internal and external departments and agencies that might be needed for an incident that affects Grayson College. Each ESF has at least one lead position or department within the District that will lead the specific response, one or more supporting departments within the District that will provide response support, and one or more external supporting departments from the surrounding communities of Sherman, Denison, Howe, and Van Alstyne.

ESFs will normally be activated at the direction of the Emergency Operations Center (EOC) Manager in response to activation level 3 or greater emergencies as outlined in the EOP. Designated department and agency resources may be requested to respond or recover from emergency incidents that affect the District. Normally, the response and recovery actions will be coordinated from the EOC as Incident or Unified Command will use the resources at the incident scene.

The primary position/department/office(s) will normally be responsible for coordinating specific requirements associated with the emergency support function. Support position/department/office(s) may be contacted to provide expertise and assistance, as needed. Finally, external departments/agencies may be needed if internal resources are overwhelmed or where District capabilities do not exist (such as emergency medical or fire services.) In all cases, prior memorandums of understanding, mutual aid agreements, or funding issues would need to be addressed prior to requesting assistance.

Purpose:

The purpose of ESF 6 is to provide, in a coordinated manner, the resources (human, technical, equipment, facility, materials and supplies) of internal and external department and agencies to support mass care of district employees, students, and emergency personal during an emergency or disasters impacting on Grayson College.

The Mass Care, Emergency Assistance, Housing, and Human Services ESF assists college District, local, federal, state government entities, and voluntary organizations to perform response missions following a disaster or emergency. ESF 6 will also serve as a coordination point between response operations and restoration of District or neighboring infrastructure.

Scope:

Emergency Support Function 6:

- Provides mass care, temporary shelters, emergency mass feeding, disaster housing, food safety & security and other human services.
- Activation for sheltering local populations in disaster shall be triggered through established MOUs or through the consent of the College President.
- May be activated to respond to incidents that overwhelm normal Incident Command response actions.

Situation:

Grayson College is exposed to many hazards, all of which have the potential for disrupting the community, causing casualties, and damaging or destroying public or private property. Potential emergencies and disasters include both natural and human-caused incidents.

Assumptions:

- District resources will be quickly overwhelmed.
- Communication will be disrupted.
- Housing and shelter facilities may be limited.
- Food services may be limited by available utilities including electric, water, and gas.
- Shortfalls can be expected in both support personnel and equipment.
- Local, state, and federal assistance may not be immediately available.

Concept of operations

General:

- The Emergency Operations Plan provides overall guidance for emergency planning.
- ESF annexes are designed to provide general guidance and basic information to include points of contact in case additional resources or expertise is needed at the EOC or incident scene.

Organization:

- National Incident Management System concepts will be used for all incidents.
- Incident or Unified Command will be used by responding departments and agencies.
- When requested, ESF personnel will report to the EOC and utilize the EOP, its annexes, and other SOPs to activate and operate during an incident or event.

Activation:

- If ESF 6 requires activation, the EOC manager or his/her staff will contact the departments or agencies listed in this annex to report to the EOC.
- The District emergency notification system may be utilized for the notification and recall of groups needed for the function of the ESF.

Direction and Control:

- The Incident Command System (ICS) is used by District personnel to respond to emergencies and disasters. During the emergency response phase, all responders will report to the designated Incident Commander (IC) at the Incident Command Post (ICP).
- **The ESF shall not self-deploy to the incident scene.** Wait to be contacted or try to contact the Emergency Operations Center for guidance and direction.
- Do not call any emergency dispatch or public safety answering point unless you have an emergency or critical information to report.

Emergency Support Function operations:

The Emergency Support Function will primarily take action in the following phases:

- **Preparedness**
 - Review and update this annex.
 - Participate in any exercises, as appropriate.
 - Establish and maintain MOUs for providing sheltering, food, water, and other human services.
 - Develop and maintain a list of possible resources that could be requested in an emergency.
 - Maintain a list of personnel (at least one primary and one back up individual) that can be called to the EOC, as needed.
 - Develop procedures to document costs for any potential reimbursement.
- **Response**
 - When requested by the EOC Manager, immediately respond to EOC.
 - Provide facilities and personnel for sheltering, food, water, counseling, and special needs services.
 - Identify needs required to respond to the emergency.
 - Coordinate emergency information for public release through EOC Manager and ESF 15, External Affairs.
- **Recovery**

- Coordinate the deactivation of sheltering, emergency food, and other human services as needed by the IC, EOC Manager, or EOC Policy Group, as appropriate.
- Make recommendations and identify priorities for human services required for short-term recovery operations.
- Identify needs and provide resources for short and long term recovery disaster counseling.
- Ensure that ESF 6 team members or their agencies maintain appropriate records of costs incurred during the event.

Responsibilities

ESF Coordinator:

- Develop, maintain, and coordinate the planning and operational functions of the ESF Annex through the ESF primary agency.
- Maintain working memorandums of understanding (MOUs), mutual aid agreements (MAAs), or other functional contracts to bolster the ESF capability.

ESF Primary Agency:

- Serves as the lead agency for ESF 6, supporting the response and recovery operations after activation of the EOC.
- Develop, maintain, and update plans and standard operating procedures (SOPs) for use during an emergency.
- Manage alternative or emergency housing for student residents in the event residence halls are unable to be occupied for any reason.
 - Maintain MOUs for alternative and temporary housing.
 - Coordinate with ESF 1 for transportation from alternative site(s) to classes.
 - Coordinate with ESF 3 for remediating residence hall(s).
- Identify, train, and assign personnel to staff ESF 6 when District EOC is activated.
- At a minimum, the National Incident Management System ICS-100, IS-700, and IS-806 on line classes should be completed by assigned personnel. Additional training requirements may found in the Training, Testing, and Exercise support annex, published under a separate cover.

ESF Support and External Agencies

- Support the District with memorandums of understanding (MOUs), mutual aid agreements (MAAs), or other functional contracts.
- May need to provide qualified shelter managers for sheltering operations.
- May need to provide emergency food and water during mass care or sheltering operations.
- May need to inspect for food safety, sheltering compliance, and provide basic human services during emergency operations.
- Support the primary agency as needed.

Terms and References:

Acronyms

GC	Grayson College
EOC	Emergency Operation Center
ICS	Incident Command System
ICP	Incident Command Post
IP	Internet Protocol
IC	Incident Command
ESF	Emergency Support Function
EOP	Emergency Operations Plan
MOU	Memorandums of Understanding
MAA	Mutual Aid Agreements
SOP	Standard Operating Procedures

Definition:

Emergency Operations Center	Specially equipped facilities from which government officials exercise direction and control and coordinate necessary resources in an emergency situation.
Standard Operating Procedures	Approved methods for accomplishing a task or set of tasks. SOPs are typically prepared at the department or agency level. May also be referred to as Standard Operating Guidelines (SOGs).
ESF Primary Agency	A Federal agency with significant authorities, roles, resources, or capabilities for a particular function within an ESF.
ESF Coordinator	The entity with management oversight for that particular ESF. Fuel

Distribution list:

This Emergency Support Function annex is distributed to the positions or locations indicated in the table below.

Distribution Area/ Position	Copies
President	1
Emergency management coordinator	1
Public Information Office	1
GC Information Technology Services	1
GC Police Department	1
Campus Dean- Van Alstyne	1
Vice President for Business Services	1